

Isle Connect

Introduction

Your new Isle Connect Chromebook was generously funded through the [Federal Emergency Connectivity Fund](#) and has unique functions that differ from retail Chromebooks or laptops. In order for the Rosenberg Library to be in compliance with the ECF, some features of the Chromebook were adjusted or removed. These measures will be implemented for the duration the program is federally funded.

The most important function is the **MANAGED GUEST SESSION**. Each time 1) a session is closed, 2) the Chromebook is turned off, or 3) the Chromebook loses power, all photos, documents, bookmarks, and other files saved locally to the Chromebook will be **FULLY ERASED**. These files **cannot** be recovered and Rosenberg Library does not have access* to files lost in these sessions. [Learn alternative ways to safely save your files.](#)

*Google is required by law to state that session hosts may have access to device information. However, the Rosenberg Library does not have access to this information – user information is private. The Library **cannot and will never** access any Chromebook's private browsing history, files, and personal data. Please note, the library also cannot help in file recovery efforts.

What can I do with my Chromebook?

With your Isle Connect [Chromebook](#), you can search the web, watch and stream videos, listen to music, do homework, play browser games, take photos, and access all of the resources in [Rosenberg Library's e-library](#). We highly recommend [creating a Google account](#), which will give you access to [Google Docs](#), [Google Slides](#), [Google Drive](#) and more. These online-based programs will let you type documents, create presentations, save files, and many other functions. Please note, the Rosenberg Library does not have the ability to recover Google accounts, and all accounts are the responsibility of the user. Software, games, and browser extensions cannot be downloaded to this Chromebook.


Photos and more:

- Use the Chromebook's camera app to access the front facing camera. Photos are saved in the Files app. The camera has a privacy shutter which can be slid over the webcam, indicated by the red dot.
- [How to take a screenshot.](#)

Customization:

- [Change the language.](#)
- **Dark mode:** Dark mode can be activated via the menu in the bottom-right tray where the Wi-Fi logo and time are listed.
- **Adding external devices:** USB ports located on both the left and right side of the Chromebook allow you to connect wired external devices like keyboards, mice, webcams, hard drives, etc. There is also an HDMI port that you can use to extend your screen to another monitor or TV. Bluetooth devices can also be connected to the Chromebook.

How do I connect to my hotspot and other Wi-Fi networks

To connect your Chromebook to your hotspot, turn on your **Franklin T10 hotspot**, then note the network name and password. Tap the hotspot's power button to cycle through this information. On your Chromebook, click the Wi-Fi symbol  in the bottom-right section of the screen. Find the network name listed from the hotspot and enter your password.

To connect to other Wi-Fi networks, select the same Wi-Fi  symbol and select the network you wish to connect to. The Rosenberg Library's public Wi-Fi **RL-Guest** is already configured into your Chromebook.

Who can use the hotspot?

You can give anyone access to your hotspot! Share the network name and password with those who wish to connect. You can view the amount of devices currently connected to the hotspot on the device's display. Please note that multiple hotspot users may slow down internet speeds and drain the device's battery life.

How do I save my files?

Files can be saved to a cloud-based service such as [Google Drive](#) or [Dropbox](#). Chromebooks can also be connected to external hard drives through the USB ports on the right and left sides, or to a Micro SD card through the SD card port on the left. Access these files by using the Files app.

Can I customize/travel with my Chromebook?

Although Isle Connect Chromebooks are the property of the Rosenberg Library, yours is entrusted to your care for use anywhere you see fit. You can take it on trips, buy cases and screen protectors, and even personalize it with stickers.

When customizing, please ensure the stickers on the bottom of the device remain intact.

What happens if I break or lose my Chromebook?

Troubleshooting:

- If the Chromebook ever freezes and cannot recover, press and hold the power button until the screen goes black to cause a force shutdown. Please note, shutting down the Chromebook will reset it back to the way it was when you received it.
- If you experience any issues powering your Chromebook on, double check that all pieces of the power cord are plugged in tightly and are in a working electrical outlet. Inspect the Chromebook's ports and wires for obstruction/debris/damage.

If the Chromebook still will not turn on, or your Chromebook is lost or stolen, please contact the Rosenberg Library at **409.763.8854**.

Where is Office/Word/Excel?

With a Google account, you have access to free, cloud-based services that offer features similar to those of Microsoft Office.

Google Docs	Microsoft Word
Google Sheets	Microsoft Excel
Google Slides	Microsoft PowerPoint

How do I print?

Documents created on your Chromebook must be printed from another device, such as a smartphone, laptop or desktop computer. You can prepare your Chromebook document for printing by selecting Print (Ctrl + P) and then "Save as PDF." **At the Rosenberg Library, you can send the document to our computer lab for printing.**

Links/Resources

<https://rosenberg-library.org/isleconnect/>

<https://support.google.com/chromebook/>

Comp-U-Dopt hotline: 281.729.5511

<https://learn.compudopt.org/>